

Terms of Use

Last updated: June 3, 2026

Agreement to Our Legal Terms

These Terms of Use are between you and BDS Personal Care Products LLC ("Company," "we," "us," or "our"), located at 381 Freeport Road, Butler, PA 16002, United States.

We operate the website bds-products.com and any related products or services that reference these Terms of Use (collectively, the "Services").

You can contact us by phone at 724-285-4284, by email at support@bds-products.com, or by mail at 381 Freeport Road, Butler, PA 16002, United States.

These Terms of Use form a legally binding agreement regarding your access to and use of the Services. By using the Services, you confirm that you have read, understood, and agreed to these terms. If you do not agree, you must discontinue use immediately.

We may update these Terms of Use at any time by revising the "Last updated" date. You are responsible for reviewing these terms periodically. Continued use of the Services after changes are posted means you accept the updated terms.

The Services are intended only for users who are at least 18 years old. Individuals under 18 are not permitted to use or register for the Services.

We recommend that you print or save a copy of these Terms of Use for your records.

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1. Our Services

These Services are provided for general informational, commercial, and customer service purposes related to BDS Personal Care Products LLC. The Services are intended for users located in jurisdictions where access and use are lawful. Users are responsible for ensuring that their use of the Services complies with all applicable laws and regulations.

2. Intellectual Property Rights

We are the owner or licensee of all intellectual property rights in the Services, including all source code, databases, functionality, software, website design, audio, video, text, photographs, graphics, trademarks, service marks, and logos available through the Services. These materials are protected by copyright, trademark, and other applicable laws in the United States and internationally.

The Content and Marks are provided on an "as is" basis for your personal, non-commercial use or internal business use only. Except as expressly permitted in these Terms, no part of the Services or any Content or Marks may be copied, reproduced, republished, uploaded, posted, publicly displayed, distributed, sold, licensed, or otherwise exploited for any commercial purpose without our prior written permission.

If you would like to request permission to use any part of the Services, Content, or Marks beyond what is allowed here, please contact us at support@bds-products.com. We reserve all rights not expressly granted in and to the Services, Content, and Marks. Any violation of these intellectual property rights may result in immediate termination of your right to use the Services.

3. User Representations

By using the Services, you represent and warrant that you have the legal capacity to agree to these Terms, you are at least 18 years old, you will not access the Services through automated or non-human means, you will not use the Services for any unlawful or unauthorized purpose, and your use of the Services will comply with all applicable laws and regulations. If you provide any information that is false, inaccurate, outdated, or incomplete, we may suspend or terminate your access to the Services.

4. Prohibited Activities

You may use the Services only for their intended purpose. You agree not to misuse the Services, including by violating laws, attempting unauthorized access, collecting user data without permission, sending harmful code, interfering with security features, impersonating others, using bots or scraping tools, engaging in fraud, or using the Services for unauthorized commercial purposes.

- Do not systematically retrieve data or content from the Services without permission.
- Do not trick, defraud, or mislead us or other users.
- Do not interfere with security features or attempt to bypass access restrictions.
- Do not upload viruses, spam, spyware, or other harmful materials.
- Do not use bots, scripts, scrapers, or other automated means to access the Services.
- Do not impersonate another person or create accounts under false pretenses.
- Do not use the Services in violation of law or to compete with us unfairly.

5. User Generated Contributions

The Services do not currently provide a standard feature for users to submit or post public content. However, if you send us any materials, comments, suggestions, ideas, or feedback, those materials may be treated as submissions under these Terms.

6. Contribution License

By sending us suggestions, comments, ideas, feedback, or other submissions, you grant us the right to use, store, process, reproduce, and share those materials for any lawful purpose without compensation to you. You also agree that we may process personal data you provide in accordance with our Privacy Policy and your settings or preferences where applicable.

7. Services Management

We reserve the right, but not the obligation, to monitor the Services for violations of these Terms, take appropriate legal action, restrict or disable access where needed, remove content or files that burden our systems, and otherwise manage the Services to protect our rights and support proper operation.

8. Privacy Policy

We care about data privacy and security. By using the Services, you agree to our Privacy Policy and understand that the Services are hosted in the United States. If you access the Services from outside the United States, you understand that your information may be transferred to, stored in, and processed in the United States in accordance with applicable law.

9. Term and Termination

These Terms remain in effect while you use the Services. We reserve the right, in our sole discretion and without notice or liability, to deny access to the Services, suspend or terminate accounts, block IP addresses, or remove information or content if we believe you have violated these Terms or applicable law.

If your account or access is terminated, you may not attempt to create a new account under your name, a false name, or the name of another person. We may also pursue legal remedies where appropriate.

10. Modifications and Interruptions

We reserve the right to change, modify, suspend, or discontinue the Services or any part of them at any time without notice. We do not guarantee that the Services will always be available, and we are not liable for any interruption, delay, error, or discontinuance.

11. Governing Law

These Terms and your use of the Services are governed by and construed in accordance with the laws of the Commonwealth of Pennsylvania, without regard to conflict of law principles.

12. Dispute Resolution

Before starting formal legal proceedings, both parties agree to first attempt to resolve any dispute informally for at least thirty (30) days. If a dispute cannot be resolved informally, it will be resolved through binding arbitration in accordance with the rules of the American Arbitration Association, unless applicable law requires otherwise.

Disputes will be handled individually and not as class actions or representative proceedings. Claims involving intellectual property, unauthorized use, theft, piracy, invasion of privacy, or requests for injunctive relief may be excluded from arbitration where permitted by law.

13. Corrections

There may be information on the Services that contains typographical errors, inaccuracies, or omissions. We reserve the right to correct any such errors and to update information at any time without prior notice.

14. Disclaimer

The Services are provided on an "as is" and "as available" basis. To the fullest extent permitted by law, we disclaim all warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, and non-infringement. We do not guarantee the accuracy, completeness, or reliability of the Services or any linked materials, and we are not responsible for errors, interruptions, unauthorized access, harmful code, or losses resulting from your use of the Services.

15. Limitations of Liability

To the fullest extent permitted by law, we and our directors, employees, and agents will not be liable for any indirect, consequential, exemplary, incidental, special, or punitive damages, including lost profit, lost revenue, or loss of data, arising from your use of the Services. In any event, our total liability to you will not exceed the lesser of the amount you paid to us, if any, or \$250.00 USD, unless applicable law does not permit such a limitation.

16. Indemnification

You agree to defend, indemnify, and hold us harmless, including our affiliates, officers, employees, agents, and partners, from and against any loss, damage, liability, claim, or

demand, including reasonable attorneys' fees, arising from your use of the Services, your breach of these Terms, your violation of any law, or your infringement of any third-party rights.

17. User Data

We may maintain certain data that you transmit to the Services for the purpose of managing performance and operations. Although we take reasonable steps to preserve data, you are responsible for the data you submit and for maintaining your own backups. We are not liable for any loss or corruption of data.

18. Electronic Communications, Transactions, and Signatures

Visiting the Services, sending emails, and completing online forms constitute electronic communications. You consent to receive communications electronically and agree that electronic agreements, notices, disclosures, and records satisfy any legal requirement that such communications be in writing. You also agree to the use of electronic signatures and records where permitted by law.

19. SMS Text Messaging

By opting into any Callhub text messaging program, you consent to receive SMS messages to your mobile number. These messages may include order updates and similar service-related communications. Message and data rates may apply based on your mobile carrier and plan.

You may opt out at any time by replying STOP to a text message from us. After opting out, you may receive a confirmation message and will no longer receive SMS messages unless you opt in again. For help, reply HELP or contact us at support@bds-products.com or by phone at 724-285-4284.

20. California Users and Residents

If any complaint with us is not resolved to your satisfaction, you may contact the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs at 1625 North Market Blvd., Suite N 112, Sacramento, California 95834, or by phone at (800) 952-5210 or (916) 445-1254.

21. Miscellaneous

These Terms, together with any policies or rules posted on the Services, constitute the entire agreement between you and us. Our failure to enforce any provision is not a waiver of that provision. If any provision is found unlawful or unenforceable, the remaining provisions will remain in effect. These Terms do not create a joint venture, partnership, employment, or agency relationship between you and us.

22. Contact Us

If you have questions about these Terms or need to resolve a complaint regarding the Services, please contact BDS Personal Care Products LLC at 381 Freeport Road, Butler, PA 16002, United States; by phone at 724-285-4284; by fax at 724-285-4285; or by email at support@bds-products.com.